

Presentation Outline

- Outdoor tourism research
 - Economic value
 - Visitor motivations
 - Visitor trends
- How we market Scotland
 - Key audiences
 - The customer journey
 - Partnership power
- Promoting the Scottish Outdoor Access Code
- Content/activity coming soon





Volume & Value

Market	Trips (2017/ million)	Nights (2017/ million)	Spend (£) (2017/ million)	Spend per trip (£)
International	3.2	24.4	2,276	£711.25
Domestic	11.6	39.0	3,006	£259.13
Total Overnight	14.87	63.46	5,282	£355.21
Tourism Day Visits	151	N/A	5,995	£39.7
Overall Tourism	165.87	63.46	11,277	



Economic Value - Walking

2015		ORT WALK/ STRO TO 2 MILES/ 1 HO		LONG WALK, HIKE OR RAMBLE (MINIMUM OF 2 MILES/ 1 HOUR)				
	Trips (000's) Nights (000's)		Expenditure (£m)	Trips (000's)	Nights (000's)	Expenditure (£m)		
SCOTLAND TOTAL	3058	11756	959	2069	9355	776		
	Spend Per Night (£)	Spend Per Trip (£)	Nights Per Trip	Spend Per Night (£)	Spend Per Trip (£)	Nights Per Trip		
SCOTLAND TOTAL	82	314	4	83	375	5		

Source: GBTS, 2015 (activities under taken as part of a trip)

Economic Value – Cycling & Mountain Biking*

THREE YEAR AVERAGE (2013-2015)								
	CYCLING - ON A ROAD/SURFACED PATH	MOUNTAIN BIKING						
Trips (000's)	261	122						
Nights (000's)	1324	466						
Spend (£m)	74	43						
Nights Per Trip	5.1	3.8						
Spend Per Trip (£)	285	355						
Spend Per Night (£)	56	93						

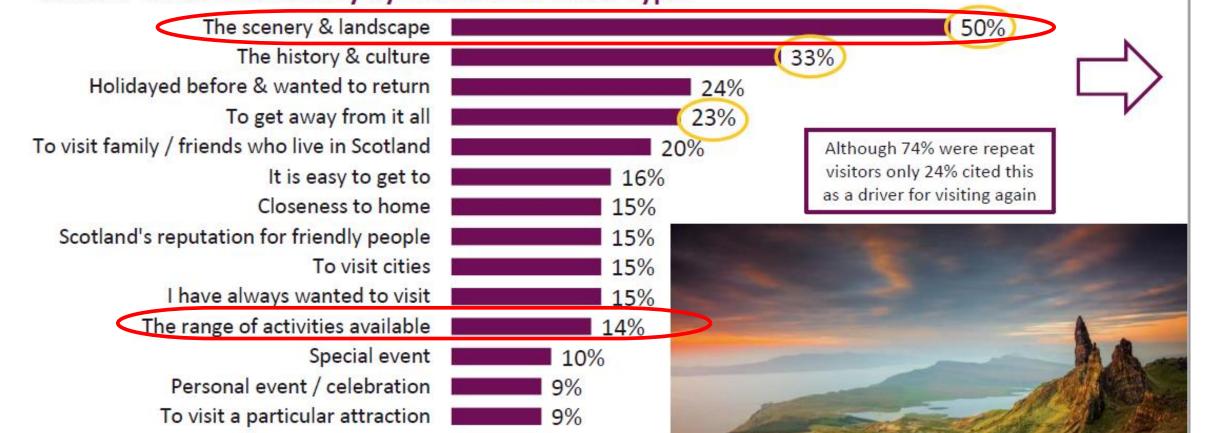
Source: GBTS 2013-2015

Economic Value - Wildlife

ATTRACTION	VISITS (000S)	NIGHTS (000S)	SPEND (£M)	NIGHTS PER TRIP	SPEND PER TRIP (£)	SPEND PER NIGHT (£)	
Visiting a wildlife attraction\ nature reserve	401	2378	177	5.9	441	74	
Watching wildlife, bird watching	494	2735	187	5.5	379	68	
Visiting a zoo\safari park	348	1453	127	4.2	365	87	

Source: GBTS, 2015 (Activities undertaken/attractions visited as part of a trip)

Scotland's scenery and landscape remains a key motivation to visit, as does its history and culture. Other drivers vary by market and visitor type.



9%

Visitors from Europe 10%

Q10 Thinking broadly about your decision to choose Scotland for your holiday or short break, what was it that attracted you to spend your holiday / short break in Scotland on this occasion? Base: S1 All (11743)

My Scottish ancestry

The climate & weather

Old man of storr, isle of skye

What visitors do and where

	Aberdeen & Shire	Argyll & the Isles	Ayrshire & Arran	Cairngorm National Park	Dumfries & Galloway	Dundee & Angus	Edinburgh City	Fife	Glasgow City	Gr.Glasgow & Clyde Valley
x is a place I have always wanted to visit	27%	35%	32%	30%	23%	14%	50%	27%	37%	35%
I have spent a holiday / short break in x before and wanted to do so again	33%	38%	34%	49%	43%	16%	33%	37%	27%	29%
x's reputation for friendly people	16%	20%	19%	21%	15%	15%	25%	25%	23%	26%
To visit family/friends who live in v	45%	27%	28%	17%	24%	34%	22%	36%	39%	33%
The range of activities available (e.g. walking, mountain biking, golf)	15%	26%	23%	50%	18%	11%	14%	27%	15%	19%
To visit a particular attraction	19%	24%	13%	24%	32%	40%	40%	37%	27%	30%
To get away from it all	25%	48%	36%	41%	41%	24%	20%	33%	19%	27%
To visit cities	19%	7%	3%	2%	6%	20%	33%	23%	33%	25%
The history and culture	36%	45%	27%	31%	35%	25%	65%	41%	53%	48%
The scenery and landscape	50%	84%	68%	71%	63%	40%	61%	59%	39%	71%
The climate and weather	4%	4%	6%	8%	10%	4%	8%	12%	5%	6%
Closeness to home	9%	13%	17%	22%	13%	9%	4%	8%	9%	5%
It is easy to get to	21%	15%	27%	26%	26%	10%	16%	24%	22%	18%
Something else	19%	20%	18%	21%	23%	18%	15%	19%	19%	22%
Unsure	-	0%	1%	-	2%	3%	0%	2%	2%	3%
BASE	193	177	185	112	141	75	1053	119	389	198

Q7 And what was it that attracted you to come to REGION on this occasion?



What visitors do and where

http://www.visitscotland	http://www.visitscotland.com/search-results?								
	Highlands	LLTNP	Lothians	Perthshire	Scottish Borders	SFFV	Orkney	Outer Hebrides	Shetland
x is a place I have always wanted to visit	58%	35%	33%	20%	42%	31%	48%	59%	52%
I have spent a holiday / short break in x before and wanted to do so again	36%	39%	26%	39%	35%	29%	34%	48%	30%
x's reputation for friendly people	26%	22%	10%	20%	22%	17%	17%	24%	26%
To visit family/friends who live in x	16%	15%	38%	31%	20%	33%	23%	28%	39%
The range of activities available (e.g. walking, mountain biking, golf)	27%	31%	18%	24%	32%	12%	16%	22%	16%
To visit a particular attraction	31%	14%	21%	19%	29%	40%	39%	31%	23%
To get away from it all	37%	48%	29%	38%	34%	28%	29%	49%	33%
To visit cities	22%	12%	30%	11%	17%	33%	4%	2%	2%
The history and culture	55%	35%	53%	34%	47%	48%	74%	54%	57%
The scenery and landscape	87%	78%	60%	74%	67%	68%	75%	87%	75%
The climate and weather	10%	8%	10%	8%	6%	6%	4%	7%	4%
Closeness to home	9%	12%	7%	7%	13%	9%	4%	11%	6%
It is easy to get to	16%	23%	14%	21%	22%	18%	4%	11%	5%
Something else	15%	21%	17%	19%	17%	18%	27%	18%	27%
Unsure	1%	2%	4%	0%	-	1%	-	-	-
BASE	975	84	84	149	127	132	209	167	135

Q7 And what was it that attracted you to come to REGION on this occasion?

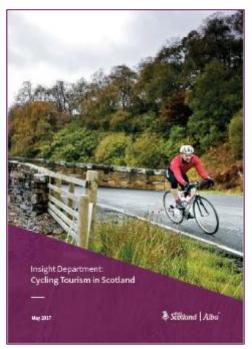
Visitor Trends

- Wellness/well-being restorative recreation
- The art of now learning journeys/self-enrichment
- Green getaways destinations selected on credentials
- Digital Detox re-connect with nature
- Memories not materialism
- Sensory tourism experiencing the unexpected
- The rise of e-bikes exploring more
- Slow adventure immersive experiences

Find out more at www.visitscotland.org/research-insights/trends

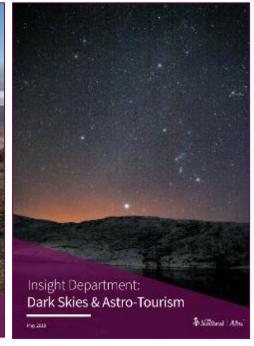


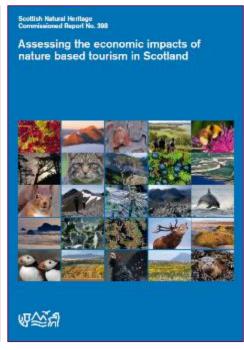
Further Insights











NEW Dark Skies & Astro-tourism 2019

VisitScotland Walking Topic Paper 2017

VisitScotland Cycling Tourism in Scotland 2017

VisitScotland Wildlife Tourism 2017

SNH – Assessing the economic impacts of nature based tourism in Scotland 2010

Adventure Seekers









"Adventure Seekers want an active holiday where they can enjoy both outdoor and cultural activities. They will venture off the beaten track and will be engaged by trying new things and pushing their limits and experiences. Holidays will really energise them"

Under 35

55%







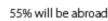


13% are based in Scotland

Key areas include: London 26% and the South 9% North 23% Midlands 12%

Total Annual Holiday Nights















12% Scotland

Adventure Seekers think Scotland is best for:

'the main holiday of the year'

20% 'a longer holiday (a week or more) but not the main holiday of the year'

'a short break of 1-6 nights'



Natural Advocates









"Natural Advocates are passionate about Scotland as it offers everything they want from a holiday; breathtaking scenery, a connection with nature and the chance to get away from it all. A holiday in Scotland will really help them to unwind, recharge and enjoy quiet time."

Under 35



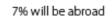








Total Annual Holiday Nights











59% live across England

35% are based in Scotland

Central Scotland 21% Northern Scotland 11%

Northern England 29%

Natural Advocates think Scotland is best for:

'the main holiday of the year'

'a longer holiday (a week or more) but not the main holiday of the year'

'a short break of 1-6 nights'



The Customer Journey & VisitScotland Channels

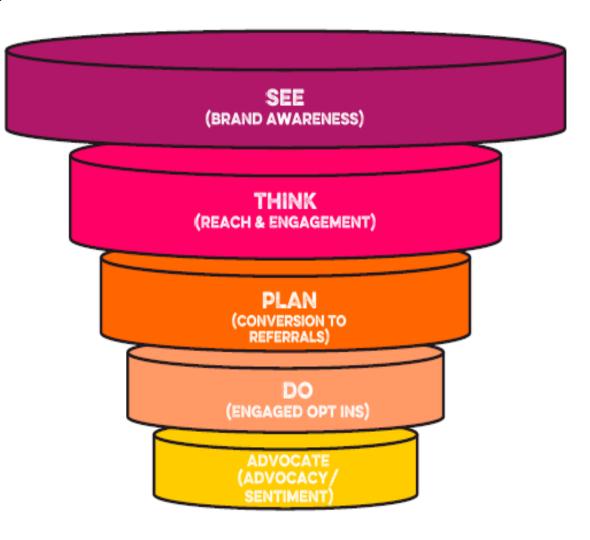
SOCIAL, PR, FILM, INTERMEDIARY MARKET DEVELOPMENT

MARKET CAMPAIGNS, PR, INTERMEDIARY MARKET DEVELOPMENT, SEO, SOCIAL

SEO, PPC, CX/UX, EMAIL, SOCIAL COMMUNITY, PR

EMAIL, MA, COMMUNITY, PRINT, VICS

SOCIAL, COMMUNITY, INFLUENCERS



Partnership Power















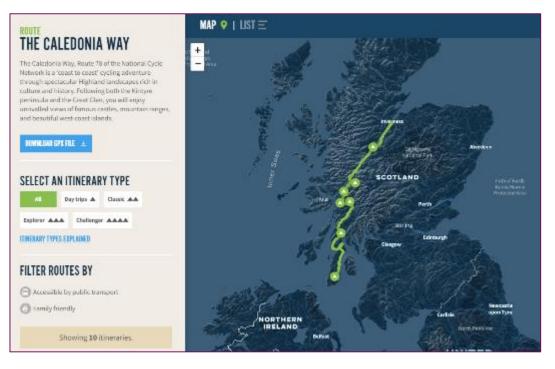


National Walking and Cycling Network





Sustrans



- Regularly co-create content with Sustrans
- VisitScotland.com and VisitScotland blog hosted

- · Launch June with small promo campaign
- Initially feature NCN78, NCN754 added in summer, further 6 routes
- One-stop planner Sustrans content, VS listings, VS.com hosted
- Includes day trip options and now live on <u>VisitScotland.com</u>



Forestry & Land Scotland



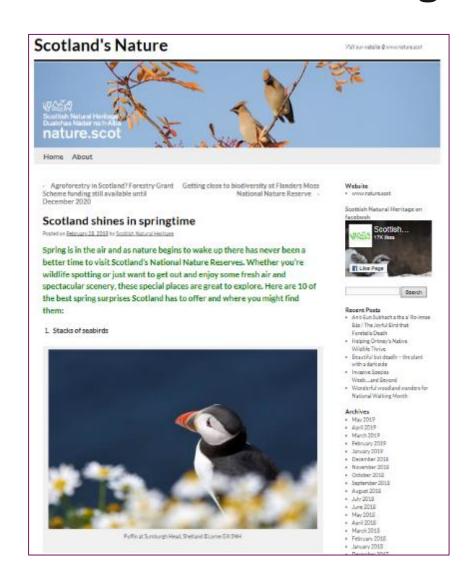


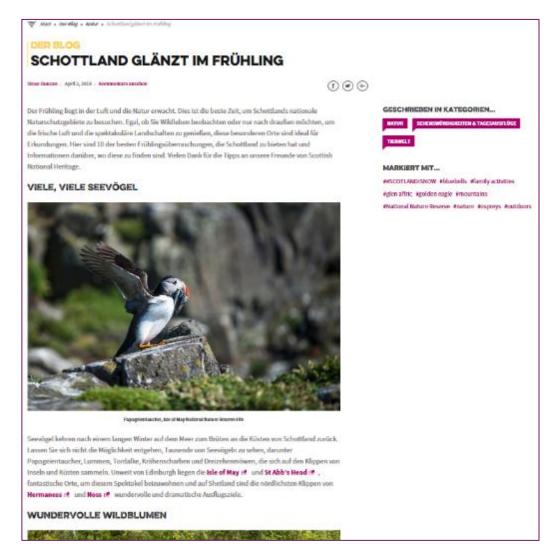






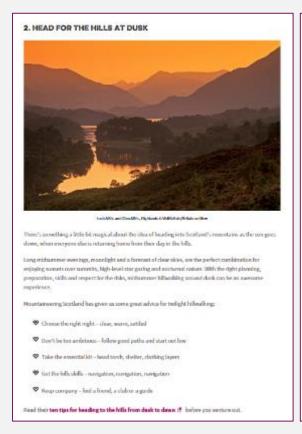
Scottish Natural Heritage



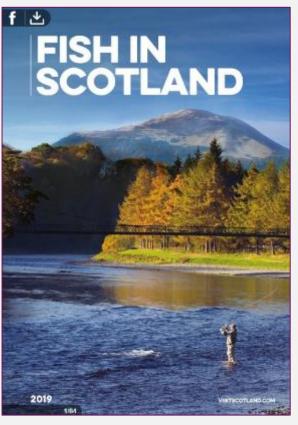


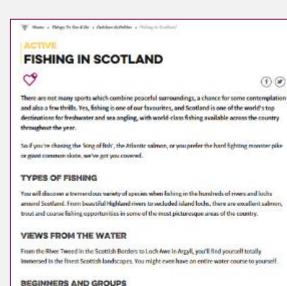
Mountaineering Scotland

FishPal/FMS









Whatever your level or ability, there are many companies that offer lessons for beginners and those tooking to break up on their techniques. Groups are externer in many fishing areas, where you can beam from friendly ghillies and guides who will happily share some pointers and advise on the prime. Bothing spots, May not come and try it with a lew lifends or the family, and see who can head the

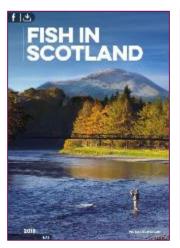
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SEA ANGLING

biggest catch?

If you prefer nea fishing then Scotland's long and rugged coastline provides fabulous angling opportunities for both boat and shore anglers. You will also find many quality charters available to take you in search of that next great catch. There are numerous species of fishers but the skote, cod and beogle shark fishing off the west coast are a favourite with visitors and locals alike.

Promoting the Scottish Outdoor Access Code - print



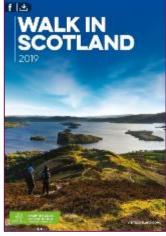


- Annually produced guides have carried messaging since Land Reform enacted.
- Guides are also available digitally.



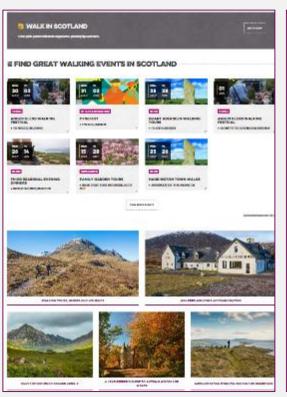


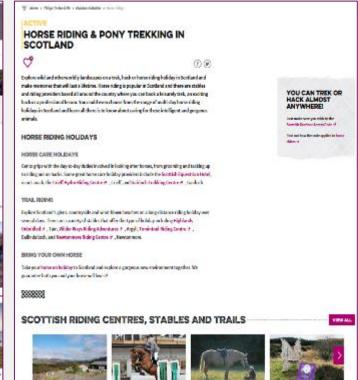


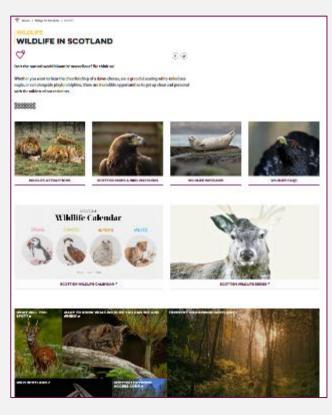


Promoting the Scottish Outdoor Access Code - online









Munro-bagging in Scotland

Walks in Scotland

Horse-riding in Scotland

Wildlife in Scotland

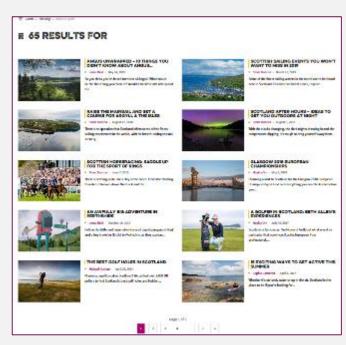
Other outdoor content activity



Wildlife calendar e-Book



Adventure e-Book



VisitScotland Blog

Scotland after hours

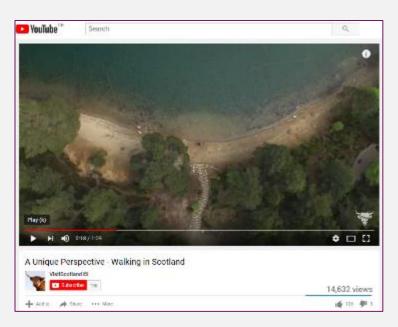
11 Crazily fun adventures for kids

Sailing – Argyll & The Isles

Outdoors micro-adventures

Midsummer nights in Scotland

Salmon fishing



A unique perspective



<u>Scotland – a thrill-seekers' paradise</u>

Coming Soon ...

- Epic rides from the train blog post DMBinS, Mark Beaumont, Sustrans
- Small promotional campaign for new Sustrans/NCN map June/July
- Watersports for beginners blog post and supporting video July
- Update Sail Scotland video (July), Year of Coasts & Waters video and webpage (October), adventure section, fishing and horse-riding/trekking webpages
- Possible NC500 Mark Beaumont cycling route itinerary page
- Longer term updating VisitScotland Walkers' & Cyclists' Welcome Schemes

